

Feedback – simple to give and extremely helpful to you and us.....

William Johnston and Company Limited is a service driven business. We want all our customers to be completely satisfied with us, our service and products. To assist us please tell us when we do things right, and also when we do them wrong.

If you wish to provide us with feedback or make a complaint, please follow the instructions below:

One simple step

Whether it is positive comments about our products and services, making a suggestion for improvement or praising a member of our team, we want to hear from you. Please click the appropriate link below to provide us with feedback.

goodservice@williamjohnston.co.uk

badservice@williamjohnston.co.uk

Please tell us:

- 1) Your name
- 2) Your company name
- 3) Your contact details
- 4) The nature of your issue

Thank you for taking the time to provide us with feedback.

Complaints

Most problems can be solved straight away. The first step is to speak to the person dealing with your enquiry/order, as they may be able to solve the problem for you immediately.